

THE RENTAL PROCESS



Make an enquiry

Then answer questions sent over

from us via email. After which a

viewing of the property is arranged*

an enquiry



View the property

Either in person or virtual tour depending on circumstances



Inform us of your decision via email

Once we have heard back from everyone that has viewed the property, we will contact you regarding our decision



Successful applicants...

... will be sent our application form and T&C's via *Signable* for online signing. Once filled in we will contact your referees[†]



Set your moving in date

On passing referencing, we will request your preferred move in date



Pre-tenancy Information

You will be sent an email with our Pre-Tenancy Information, including details on the payment of deposit & first month's rent



Make payment by requested date

Once payment is received we will send over the Tenancy Agreement and Prescribed Information relating to the Deposit via *Signable*



Read the documents thoroughly and sign

After we have received your signed documents, we will set up an account on our management software *Arthur*, which you will be invited to join



Inventory property check

The day before/of move in we will carry out an inventory on the condition of the property. You will have 7 days from receipt to add anything you feel may need to be included



Move in day

A representative of MPL will meet you at an agreed time to handover keys and anything else needed for the tenancy.



Sit back & enjoy your new home!

The council will be automatically notified by Arthur that you have moved into the property. We will register your deposit and send it to The Deposit Protection Service for safe keeping